

Program Or Office	Services Offered	Target Population	Location & Contact Information	Notes
Academic Advising	Guide students from entry to exit at QCC. Provide faculty advisor, Administer Accuplacer, help with scheduling, etc.	All QCC students	Harrington Learning Center, 2 nd Floor 508.854.4308 advising@qcc.mass.edu	The place to start for testing, resources, and steps to enroll.
Academic Tutoring	Free tutoring for currently enrolled QCC students, in person and online. Writing Center, Math Center, General Academic Area tutoring, and Steps to Success for basic College Readiness is available.	All QCC students	Harrington Learning Center, 2 nd Floor tutoringcenters@qcc.mass.edu	Many options choose tutoring to match the needs of the student.
Career Services	Assist students in finding careers after college.	All QCC students	Admin Building room 272A 508.854-4439 careerservices@qcc.mass.edu	Helpful workshops listed on The Q page. Can help students put together resumes, cover letters, prepare for interviews, and even find business casual clothing.
Brothers & Keepers	Peer support to increase retention and success of male students.	Male QCC students	Admin building room 162A 508.854.4503 brothersandkeepers@qcc.mass.edu	Program to assist students in obtaining confidence, resources and skills needed to succeed academically and socially.
Office of Counseling And Wellness	Free counseling services.	All QCC students	Admin Building room B56A 508.854.4479 counselingandwellnessoffice@qcc.mass.edu	If you believe a student is in need of counseling, you can refer them to The Office of Counseling and Wellness, and notify QCC Mentoring staff.
Student Accessibility Services	Works with students to overcome any boundaries or issues that arise from a documented disability.	Any QCC student with documented disability or in need of accommodation	Admin Building room 246A 508.854.4471 SAS@qcc.mass.edu	If a student discloses a disability to you, and you are in need of guidance or support in your work with that student, feel free to reach out to Student Accessibility Services or QCC Mentoring staff.
Information Technology Service Desk	The help desk can help any QCC student who is having difficulty with their technology or email communication.	All QCC students	Admin Building room 67A 508.854.4427 help@qcc.mass.edu	All technical support and guidance for student technology can be found here.
Registrar	Office that organizes student registration for classes and provides transcripts.	All QCC students and alumni	Admin Building room 152A 508-854-4257 registrar@qcc.mass.edu	If a student needs help registering for classes, has a hold, etc.
Transfer Services	Assists students who are planning or interested in transferring to another institution.	All QCC students	Harrington Learning Center, 2 nd Floor 508-854-4404 transfer@qcc.mass.edu	Helpful for students who want to continue to four-year college, or to learn more about it and available scholarships.
Trio Student Support Services	Assists special population students With support services to succeed at QCC: One-stop shop for academic, financial aid, and college counseling.	First generation students, economically disadvantaged students, and students with disabilities at QCC	Admin Building room 170A 508.854.4458 trioss@qcc.mass.edu	Note: There is an application process, students must meet federal guidelines to be eligible. First come first serve so students should apply early in the Fall.
Library Services	Can help students with research acquiring books for courses and homework assignments.	All QCC students	Harrington Learning Center, 3rd floor 508-854-4366 reference@qcc.mass.edu	Librarians are a very helpful resource That many students do not know about or access.
Student Clubs	There are a wide variety of clubs for students to join, which will help them engage with the college community.	All QCC students	Fuller Student Center 508.854.4334 studentlife@qcc.mass.edu	Direct students to any club that fits their interests or have them start their own club!
Testing	Testing office can help students prepare for and take the appropriate placement tests needed for entry at QCC.	All QCC students	Admin Building 384A 508.854.2784 testing@qcc.mass.edu	Students need to show photo ID for all testing.
Dean of Students	Assists students with academic, personal or social challenges related to acclimating to college life. Provides advocacy and referral to both on and off campus resources.	All QCC students	Admin Building room 365A 508.854.4294 tvecchio@qcc.mass.edu	The number one advocate for students.



Financial Aid	The goal is to ensure that students do not have financial barriers if they want to earn a college degree or certificate. QCC offers a wide variety of federal, state, and institutional assistance programs.	All QCC students	Harrington Learning Center, 2 nd Floor 508.854.4261 financialaid@qcc.mass.edu	Great resource for your mentee if they have any financial questions about paying for QCC, work study, or taking additional classes.
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